



Workers' Compensation REFORMS

Advisory Committee for Healthcare Innovation and Evaluation (ACHIEV)

Provider Education-OHMS

January 23, 2014



Stay at Work Program ■ Medical Provider Network ■ COHE Expansion
Structured Settlement Agreements ■ More Fraud Prevention
Performance Audit ■ SHIP Grants ■ Rainy Day Fund

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 Washington State Department of
Labor & Industries



COHE Expansion

Topics for today

- OHMS Overview
- Training Needs
- Process for Developing Content and System
- **Requirements for System...Your Ideas**
- If time: Provider Outreach



OHMS Overview

RCW 51.36.010 (SECTION 5.G.)

The department shall develop electronic methods of tracking **evidence-based quality measures** to identify and improve outcomes for injured workers at risk of developing prolonged disability. In addition, these methods must be used to provide **systematic feedback** to physicians regarding quality of care, to conduct appropriate **objective evaluation** of progress in the centers for occupational health and education, and to allow efficient **coordination of services**.



Training Needs

Training and Evidence Based Quality Measures

- How does training fit in best practice programs?
 - COHE
 - Orthopedic and Neurologic Surgeons Quality Program
 - Top Tier (under development)

- Provider Education may include
 - Training
 - Tracking
 - Testing
 - Certification



RFQQ, RFI, RFQQ

Process for Content and System Development

- Training Content Analysis – RFQQ
 - Issued January 24
 - Contract Start – March 2014; Complete – August

- Training Tool – RFI and RFQQ
 - RFI Issued January 10; Complete - March
 - RFQQ Issue – July 2014

- Training Content Development – RFQQ
 - Issue September 2014
 - Contract Start – November 2014; Complete March 2015



Requirements of System

Your Ideas

- How do you currently meet your training needs?
- Have you done any on-line or electronic training?
 - What worked well?
 - What didn't work well?
- What would an electronic system need to do to make it an attractive option for receiving training?
- Are there specific features and capabilities that would be useful?



Provider Education

Next Steps

- Collect training system and content requirements
- Procure tool and incorporate into OHMS
- Develop content



Provider Outreach

Current Provider Outreach

- Meeting with providers throughout the state to understand how Best Practices are managed in their environments
- Looking for opportunities to automate processes through OHMS where appropriate