



COHE Quarterly Status Report

COHE Name:	COHE Alliance of Western Washington
Staff Name:	Nicole Cushman
Date Submitted:	April 10, 2015
Reporting Period:	January, February, March 2015

I. EXECUTIVE SUMMARY

MAJOR ACCOMPLISHMENTS

Deliverable 1: COHE Implementation & On-going Work Plan

- Implementation of Ongoing Work Plan - ongoing

Deliverable 2: Provider Recruitment, Enrollment, and Training

- Total COHE Partners: 36; Providers Enrolled: 527; Providers Educated: 103
 - Provider Changes – Enrolled: 14; Disenrolled: 3; Educated: 32
- So far, we have educated 20% of our eligible enrolled providers.

Deliverable 3: COHE Advisors

- Total COHE Advisors: 9
 - No Advisor Changes
- 01/16/15 COHE Physician Advisory Panel
- Anticipate enrolling another Advisor; looking specifically for a psychiatrist or an orthopedic surgeon

Deliverable 4: Health Services Coordinators (HSC)

- Fully-trained HSCs: 6
- 02/25/15 HSC Staff meeting at L&I in Tumwater
- Anticipate adding another HSC in the coming quarter (April – June 2015).

Deliverable 5: Communication & Community Outreach

- Attended the following: 1/20/15 Regional BLAB; 1/22/15 ACHIEV; 01/29/15 Marsh Brokers at request of US HealthWorks leadership; and 02/04/15 meeting with Dr. Jennifer Christian
- 03/11/15 Presented COHE information to Whatcom County Business/Labor contingent
- 03/16/15 Met with Dr. David Hoffman re: enrollment and education for US HealthWorks

Deliverable 6: Best Practices & Quality Improvement Methods

- COHE Alliance's 2016 QI project is expansion into all 19 Western Washington counties.
- Webinar for Annual Education on Best Practice has been re-filmed and will be available next quarter (April – June 2015).
- Webinar for COHE Orientation for provider enrollment has been re-filmed and will be available next quarter (April – June 2015).

Deliverable 7: Reports and Meetings

- Quarterly Report: 2014Q4 Quarterly Report for COHE Alliance turned in on time.
- 02/11/15 Attended COHE Program Director Meeting
- Attended bi-weekly COHE Contract Management Meetings
- New Contract Manager assigned to COHE Alliance of Western Washington.

Deliverable 9: Technology

- OHMS – Staff trained on latest version of OHMS and participates in OHMS User Groups.



COHE Quarterly Status Report

COHE CHALLENGES & LESSONS LEARNED

We have experienced a few on-going challenges, which are bulleted below. The entirety of our challenges and lessons learned are listed in Section IX.

- Elaborating the value of COHE to providers.
- Provider Enrollment
- Discovering barriers to new partner collaboration
- Using the COHE fee schedule to highlight opportunities to capture revenue for provider and management training.
- Using partner-specific examples of APFs with opportunities for improvement during annual educations.
- Ensuring that high provider turnover within different partners does not negatively impact COHE Best Practice adherence.

II. PROVIDER ENROLLMENT

Future Plans

- June 2015: Will bring Multicare (TraumaTrust, ED, and Occ Med only) onboard. In addition, will work on provider enrollment in the following counties: Grays Harbor, Lewis, Thurston, Skamania, Whatcom, Skagit, Island, and San Juan over the next quarter.
- Dr. Lim's webinar for COHE Orientation for provider enrollment has been re-filmed and will be available next quarter.

III. PROVIDER EDUCATION

The COHE has conducted Occupational Health Best Practice training for the following COHE APPs:

We have educated 102 providers in 16 partner organizations.

Quarterly Numbers:

- Educated 31 providers in 7 partner organizations.
- We conducted 4 COHE Overview / Best Practices Education presentation and 10 Annual Education presentations.
- So far, we have educated 20% of our eligible enrolled providers. We have 80% left to educate.
- Dr. Darby's webinar for Annual Education on Best Practice has been re-filmed and will be available next quarter (April – June 2015).