

## Virtual/Zoom Roundtable Discussion with IME Providers Focus on Administrative Issues January 11, 2024 - 9:30 am – 12:00 pm

<u>IME Roundtable Purpose</u>: Forum to bring together IME firm representatives, IME providers and L&I staff to facilitate communication, provide education, foster a strong working relationship, and develop mutual process improvement initiatives; overarching purpose of the IME Roundtable is collaboration and strategic alignment with the Mission of Labor and Industries to Keep Washington safe and working.

<u>Role of an IME Roundtable Attendee</u>: All IME Roundtable attendees should leverage their experiences and expertise, and provide constructive feedback in a courteous manner centered on doctors providing impartial medical opinions regarding an injured worker's condition or medical treatment.

TIME	TOPIC	PRESENTER
9:30 AM	Announcements, Safety Message, Agenda, Follow Up	Troy Parks
	from September Discussion	Melissa Dunbar
9:45 AM	L&I IME Program Updates     Firm Contact Info for Workers	Kristen Baldwin-Boe
	<ul> <li>MEH Updates begin for 2024</li> <li>Worker Exit Survey</li> <li>Examiner Stats: Exit / Retention Surveys</li> </ul>	Troy Parks
	<ul> <li>Complaints YTD</li> <li>Quality Reviews</li> <li>AP Project / Page Count Analysis?</li> </ul>	Tanya Weber Dr. Farohki
10:15 AM	Interpreter Services <ul> <li>User Testers</li> <li>Update</li> </ul>	Cristy Miller
10:30 AM	BREAK	All
10:40 AM	IME Recordings <ul> <li>Impacts</li> <li>Rulemaking Timeline</li> <li>Examiner Pool Update</li> </ul>	Nancy Adams Suzy Campbell Troy Parks
11:00 AM	L&I Unit Updates Claims Self – Insurance Scheduling	Nancy Adams LaNae Lien Shannon Rushing
11:15 AM	<ul> <li>Q&amp;A - Open Discussion</li> <li>IME Provider Topics</li> <li>Questions and Comments</li> <li>Future Topic Suggestions</li> </ul>	All

AGENDA

Future Meetings: May 9, 2024