

Advisory Committee on Healthcare Innovation & Evaluation (ACHIEv)

Meeting Minutes for July 27, 2023

Hybrid Meeting occurred via Zoom/Sea-Tac Conference Center

Members Present

John Meier | Vice-chair
Kelly Golob, DC
Stephen Thielke, MD
Andrew Friedman, MD
Kirk Harmon, MD
Louis Lim, MD
Jane Dale, JD, WA State Association for Justice
Tricia Daniel, RN, CCM, WWCP, NurseWorks Northwest
Sybill Hyppolite, WA State Labor Council
Sandra Lester, DC (Alternate)
Laurie Gwerder, ARNP (Alternate)

Members Not Present

David Folweiler, DC | Chair

L&I Staff Present

Gary Franklin	Amy Nielsen
Kim Wallace	Emily Stinson
Karen Jost	Jason McGrew
Diana Drylie	Cheri Ward
Jason Fodeman	Jennine Griffio
Ji Young Nam	Kirsta Glenn
Azadeh Farokhi	Cindy Lane
Morgan Young	Liz Ottmar
Bob Waring	Wyndi Herrera
Mike Ratko	Aaron Hoffman
Shauna Muendel	
Amy Updike	
Suzyn Daniel	
Tiffany Meeks	
Victoria Rich	

Start time: 8:41am (slight delay due to technical issues)

Hybrid Meeting: Helpful Hints (Kim Wallace)

Kim shared reminders for optimizing the virtual/hybrid experience.

Welcome (John Meier)

Introductions

ACHIEv Vice-Chair John Meier called the meeting to order and led introductions.

Review & Approve Agenda*

Committee members reviewed and approved the July 27, 2023 ACHIEv agenda with no changes.

Approve Meeting Minutes from 4/27/2023 Meeting*

Committee members reviewed and approved the April 27, 2023 meeting minutes with no changes.

Safety Tip

John Meier presented the safety tip on drowning prevention, including secondary drowning.

ACHIEv Committee Charter: Purpose (John Meier)

John reviewed the work the committee did on the charter and purpose statement at the April 2023 meeting. He presented four high-level draft statements and walked the group through an exercise to develop a new purpose statement. The committee provided feedback about their priorities and preferences, including terms and phrases that resonated most clearly. For example, priorities included ensuring alignment with RCW and WAC, preserving a focus on equity, and being worker centric. Before the next meeting in October, the Chair and Vice Chair

will work with L&I staff to draft a new proposed purpose statement for committee review and possible approval/adoption in October.

Insurance Services Operational Health Dashboard (Mike Ratko)

Mike presented the L&I IS division Operational Health Dashboard including highlights regarding claim volumes, time loss data, long-term disability trend, pensions, and medical cost growth.

Early Access to Conservative Care (Morgan Young)

Morgan reviewed WA Health Alliance Low Back Pain Collaborative information, as well as L&I and Optum data reflecting how patients of varied backgrounds/ethnicities receive low back pain care. He discussed the benefits of conservative care, including chiropractic care, in terms of contribution to positive patient outcomes. He also discussed opportunities for success in multidisciplinary collaborative settings.

Upcoming COHE Improvement Projects (Morgan Wear and COHE Program Directors)

Morgan provided background on COHE quality improvement (QI) projects, facilitated presentations by COHE Program leadership, and sought feedback from the attendees on upcoming QI projects.

After hearing the presentations, feedback included comments on opportunities for data tracking, issues related to diagnosis codes not matching actual planned procedures, time lag from diagnosis to treatment, and the challenge of focusing on/differentiating treatment for the accepted condition on a claim under workers' compensation vs. treatment of a comorbid condition.

Updates (Suzyn Daniel)

Medical Consultant Solicitation

Suzyn announced that OMD is currently working on an RFQQ for specialty medical consultants to be available for referrals from the OMD ONCs to improve claim outcomes.

Public Comment (John Meier)

None

Meeting Wrap-Up (John Meier)

Final comments

Kim Wallace recognized the high level of engagement, creative ideas, and robust discussion that took place, and emphasized that L&I is grateful to have access to committee members' broad expertise and perspectives.

Agenda & Meeting Planning for October 2023

John Meier noted that the work on the committee's purpose statement will be continued in October. Kim Wallace shared that the committee will have the opportunity to review, assess, and plan re: meeting format for 2024, i.e. whether to require or strongly encourage in-person attendance at one or more meetings.

Meeting adjourned at 11:59am.