

Physical Therapy Best Practices Stakeholder Workgroup

Webinar Minutes

Meeting Date: 12/13/2018 9:00 am to 11:00 am

Attendees: Sarah Martin, Ryanne Karnes, Morgan Young, Rose Jones, Susan Reynolds-Sherman, Cherell Fisher, Josh Cobbley, Lori Stephens, Tyres Marcy, Teri Jo Lientz, , Bob Hoctor, Lynda White, and Danielle Wojtkiewicz

Guests: Maggie Vennarucci, Danny Beeman, Jill Floberg

Agenda Items/Discussion:

1. **Progress Report Form** – Usability Study Pilot Report Out

Current thinking is for form to become the standard format for the monthly progress report and used to submit for prior authorization. Used as a standard communication tool with the Attending Provider.

A. Continuation of Phase 1

- L&I determined to expand usability study. Recent onsite study with a physical therapist and treating attending provider. Based on study feedback, proposed form updates indicated. Overall support received from members.
- Examples of updates:
 - Rework and align phrasing of open ended questions
 - Update Functional Outcome Measures example from the PSFS to the Oswestry
 - ‘Employer relationship’ term – change to ‘Employment Concerns’
 - Add another check box under Care Plan for ‘Discharge’
 - Expand the Estimated Capacities section (Expandable/collapsible)

B. Phase 2

- a. Usability Testing with Focus Groups (4-5 Therapists, APs, CMs, VRCs)
- b. Selection of PT/OTs and APs - Newer to workers compensation (WC) or low WC caseload.

***Let us know if you have any staff who may meet criteria and would be willing to come to Tumwater for a focus group.

C. Phase 3

- a. ATI, NW RTW, and STRIVE have been selected to be the first clinics to test the form after phase 2 is completed.
- b. Clinicians will use form with their current clients.
- c. As testing moves forward, it will expand to more clinics.

2. Activity Prescription Form (APF)

APF Discussion:

- Uncommon to receive an APF for standard outpatient treatment
- If received, arrives in many different ways
 - From worker, from AP, by requesting from AP office, in EMR system, in CAC
- Limited value of current APF
 - Being asked by AP to fill in APF capacities information
 - Information is out of date/doesn't reflect client's progress
 - Content is aimed at the employer
 - More information likely from AP via updated referral
- Benefit of seeing the APF
 - Identify discrepancies. May trigger the need to contact the AP
 - Let's the client know they are getting better.
- Is there a best practice around sharing the APF?
 - Do we need to consider having the AP send the APF with the signed PR form?
- Changes on form to consider:
 - Add a checkbox to the PR form- "APF has been updated to reflect the current status"
 - Add to the form "Have job simulated activities been initiated?"
 - Consider how to include APF terminology options

3. Best Practices Resource Development

Next Steps:

- Updating into a consistent format
- Adding resources to the cards
- Encourage members to provide public comment with the new IICAC Resource

4. Round Robin

- Additional comments regarding form:
 - Future HIE integration for EMRs
 - Concern about duplication of information and extra work. Advocate for streamline process, reduced steps.
 - Need to address option for non PC savvy users
 - Would like the ability to enter via OHMS, scanning into EPIC
 - Make the PDF form expandable/collapsible like the FCE
 - Add the APF grid as a drop down
- State Associations have been working with L&I in allowing treatment performed by students. More information coming in February.

Next Meeting in February 2019 – In Tukwila