



# Instructions for completing the Provider's Request for Adjustment

## Reason for Adjustment

Select reason for submitted adjustment.

Total/partial overpayment	<p>A total overpayment is when the entire bill was paid in error.</p> <p>A partial overpayment is when a portion of the bill was overpaid.</p> <p>You have two options to return the money to the department.</p> <ol style="list-style-type: none"> <li>1. Complete and submit this form and the department will deduct the overpayment from your future payments. Mail the form to the address on the previous page.</li> <li>2. You may repay the money to the department. Send your check with the a copy of the remittance advice to: <ul style="list-style-type: none"> <li>Department of Labor and Industries</li> <li>Cashiers Office – MIPS Deposit</li> <li>PO Box 44835</li> <li>Olympia WA 98504-4835</li> </ul> </li> </ol>
Underpayment	<p>Complete an Adjustment Request for each ICN that you think was underpaid with the correct information for the procedures/items. Attach any required reports and/or other documentation to support your request.</p>

## Bill information:

Worker's name	Enter the worker's name in the last name, first name, middle initial format.
Claim number	Enter the claim number for the worker. The claim number can be found in the Claim Number column of the remittance advice.
Rendering provider's name	Enter the name of the provider who performed the services.
L&I rendering provider number or NPI	Enter the L&I provider number or NPI for the provider who performed the services.
ICN	Enter the 17-digit number found in the ICN column of the remittance advice for the procedure/item you are adjusting.

## Information to be changed:

Line item no.	Enter the line item number(s) from your original bill that you want to correct.
To/from date of service or covered dates	Date of service, to and from date if date span, or admit and discharge date for hospital bills.
POS	Two-digit code identifying the place of service.
TOS	One-digit code identifying the type of service performed.
Procedure code/revenue code/NDC	Enter the correct procedure, hospital service, or national drug code.
Code mod	Enter the correct modifier used to identify special circumstances for a procedure or service.
ICD code	Enter the ICD code for condition treated. Enter side of body if applicable.
Tooth no.	For dental services only. Enter the two-digit code identification number for the specific tooth number treated.
Charge	Total charge for services provided for this line only.
Days/units/quantity	Total days stayed for hospital accommodation codes, units of service for procedure (time units, miles, etc), or number of items (tablets, milliliters, etc).
Days supply	For pharmacy services only. Total number of days a prescription is intended to cover.
Description	Description of the procedure or services provided.