

About the new Conveyance Management Portal (CMP)



What's the Conveyance Management Portal

L&I's Elevator Program is developing a new Conveyance Management "Portal" (CMP, or Portal). The system will provide self-service access to permits, inspection reports, and other information with greater ease and security for customers and staff.

The agency's existing system, in service since 2006, now lacks functions needed for efficient customer business transactions. Washington's elevator industry requires a modern system to keep up with the volume of projects.

The \$3.52 million project is well underway. After a competitive procurement process, the agency chose Aithent (pronounced with a soft "th": Aay-thent) to supply the Portal.

Benefits of the new system

- It's easier and more intuitive to apply for a permit — and pay for it online!
- Receive immediate notification of an L&I decision about installation/alteration/renewal or other permits, eliminating the wait to find out.
- Renew multiple permits at one time.
- Print annual operating certificates as soon as you pay for them.
- Uses existing logins for your MyL&I or SecureAccess Washington (SAW) account.
- Respond to inspection corrections, or request extensions or waivers.
- Receive alerts and reminders by email when action is needed.

Timeline

The Portal is expected to go live in October 2024. Like any new technology, updates will be introduced even after the launch. Here's a brief timeline:

- February–August: Portal development, testing. System demonstrations.
- September: Demonstrations, training opportunities for the new Portal.
- October 2024: Launch window.
- After launch: Additional updates, training.

Find out more

There are several ways to find out more about this project:

- Visit and join the Elevator Program's email list at [Lni.wa.gov/CMP](https://lni.wa.gov/CMP).
- Call 360-902-6130 or email ElevatorSect@lni.wa.gov.
- Attend a meeting of the Elevator Safety Advisory Committee.

Public meetings that involve the Portal will be posted on the website. The website will also include an FAQ and Fact Sheet.

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