



STATE OF WASHINGTON  
DEPARTMENT OF LABOR & INDUSTRIES

PO Box 44400 • Olympia, WA 98504-4400

RE: New go-live date, name, and website for CMS #15

Dear elevator industry business, property owner or manager, and other interested parties,

Today's newsletter has important information about the project to replace the current technology in the Elevator Program. There is a new system name, go-live date, and website to stay up-to-date on training, demos and more.

**New name.** The existing Conveyance Management System (CMS) has been with us since 2006. We wanted the new name to be familiar and give a nod to the updated tech that will meet industry needs. The answer: **Conveyance Management Portal** (CMP, or "Portal"). In future newsletters and other collateral, you'll see the new name a lot!

**New go-live date.** Late last month we announced a shift in the go-live date for the Portal. With our vendor-partner Aithent, we expect to announce a new date toward the end of this month. You can visit our new webpage (*see below*) for more details about the reasons for the delay. The project continues and the scope of work remains the same. We don't expect this shift to affect the overall project budget.

It's worth noting our quality assurance oversight provider, Integrated Solutions Group (of Olympia), favored the shift. They explained it's better to do it now than waiting until just before a launch. They agreed shifting our go-live date gives us time to ensure the system is thoroughly tested, accessible, easy to use, and contains historical data needed for you and agency staff.

**New webpage.** As a central location for all things involving the Portal, we've created a webpage: [www.Lni.wa.gov/CMP](http://www.Lni.wa.gov/CMP). Find the latest meeting dates for Portal demos, an FAQ and a fact sheet to quickly understand what's happening. And, as they're developed, training materials you can review on your schedule will be posted here, too.

**System update.** We have worked with Aithent through more than 350 requirements for the new Portal. These requirements ensure everything you do in the Portal, like purchasing a permit or reviewing inspection corrections, will work the way you need. Some requirements also cover integration with all of L&I's other systems like accounting, contractor registration and payment processing. It is complex work. We are also focused on migrating data from the old system into the CMP. We've combed through more than 63 sets of data to determine the most critical 22 – things like conveyance numbers, locations, business entities, inspection history and more.

After launch, you can expect enhancements as part of future releases.

### What happens next

- Hear a project update and view a demo of the Inspection functions for the Portal:
  - Nov. 16 from 9 to 10:30 a.m.  
[Click here to join the meeting](#)  
**Or call in (audio only)**  
[+1 253-372-2181,,972265994#](#)  
Phone Conference ID: 972 265 994#  
**or**
  - Nov. 21 during the Elevator Safety Advisory Committee, scheduled to start at 10 a.m., but may begin as early as 9:30 a.m.  
[Click here to join the meeting](#)  
**Or call in (audio only)**  
[+1 253-372-2181,,152505975#](#)  
Phone Conference ID: 152 505 975#
  - More details about how to participate in either meeting can be found at [www.Lni.wa.gov/CMP](http://www.Lni.wa.gov/CMP).
  
- Late November: Announcement of the Portal's updated go-live date.

We urge you to attend and to tell your industry friends to attend these events. [Join the Elevator Program's email list](#). If you have questions about the new system, please contact the Elevator Program, at 360-902-6130 or [ElevatorSect@Lni.wa.gov](mailto:ElevatorSect@Lni.wa.gov).

Gerald Brown