



STATE OF WASHINGTON
DEPARTMENT OF LABOR & INDUSTRIES

PO Box 44400 • Olympia, WA 98504-4400

RE: Conveyance Management Portal newsletter #18

Dear elevator industry business, property owner or manager, and other interested parties,

This month's newsletter updates you about the project to build the new Conveyance Management Portal (CMP, or "Portal"). We're announcing a new launch window for the CMP, which will replace the existing Elevator Program system.

The project team will also provide an update with the opportunity to ask questions and get more information at the Elevator Safety Advisory Committee meeting, scheduled for Feb. 20. See the end of this message for details on how to take part in the meeting.

New launch window

After a thorough analysis, the project team and our vendor/partner, [Aithent](#), has selected an October 2024 launch window. The specific go-live date will be announced closer to October.

We are confident all the work to go live can be completed by October. We expect no impacts to the overall project budget.

We based our original January go-live date on early project estimates. Since then, we've completed a detailed analysis of the hundreds of requirements gathered and both our team and the vendor have a clearer understanding of the project's size and complexity.

Work completed

The project team has also completed a lot of work to build confidence in the October go-live launch window:

- **We reached a shared understanding with our vendor/partner on all remaining requirements and their solutions in the new system.** This clarifies the scope of work for delivery to L&I teams and our customers.
- **Product delivery has begun.** Aithent delivered the first two sections of the CMP dealing with conveyance permits to our testing team and will continue to deliver sections every two weeks for testing.
- **The new timeframe allows for a schedule that will ensure we get it right.** We will launch a product that is thoroughly tested, easy to use and that includes critical historical data. It allows time for outreach, training for staff and customers, and support once the new system is online.

The project vision developed with your input continues to guide our work. You told us you wanted transparency, accountability, and a new system that will work for users. Our decisions (including this one) reflect our continued commitment to that vision.

We know waiting until October is not what anyone wanted. However, we are confident we will launch a well-received product and are excited to keep working toward a successful launch.

Learn more about the Portal

Visit the project webpage, www.Lni.wa.gov/CMP. It's the place to go for further information, including training materials as they are developed.

And make sure to tell your building owner/property manager and other industry friends about the Portal. [Join the Elevator Program's email list](#) for newsletters and other information. If you have questions about the new system, please contact the Elevator Program, at 360-902-6130 or ElevatorSect@Lni.wa.gov.

Gerald Brown

Feb. 20 Elevator Safety Advisory Committee meeting

8 a.m. – Discussion

9 a.m. – Formal meeting begins

10:15 a.m. – Conveyance Management System project update (tentative start time)

Join on your computer or mobile app

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