

STATE OF WASHINGTON

DEPARTMENT OF LABOR & INDUSTRIES

PO Box 44400 • Olympia, WA 98504-4400

RE: Conveyance Management Portal newsletter #20

Dear elevator industry business, property owner or manager, and other interested parties,

The October launch of the new Conveyance Management Portal (CMP, or Portal) doesn't seem as far away as it did when we started this project a little more than a year ago. We have completed the technological requirements, begun testing and are getting ready training.

I'm asking for your help to ensure members of our industry are aware of this project and the changes to expect when you purchase permits, review inspections, and complete other tasks in the Portal. Along with conveyance manufacturers and mechanics, we need your help to involve building owners and property managers.

Feel free to send this newsletter, which includes a link below to sign up, to people you think should be aware of the new Portal. You can also contact us (see below) and let us know of individuals, groups, or associations with whom we should make contact.

We'd like to hear from you!

In alignment with our project goals of communication, collaboration and customer focus, we invite you to <u>share your perspective</u> about where the project to launch the new Portal is on track, and where we might be missing the mark. A <u>short, anonymous, survey</u> is open until April 30 for your feedback. Thank you!

Project update

We are testing and improving CMP applications including Permits, Invoice Payments/Penalties, and Inspections in time for user testing – with customers and staff. We're looking to start user testing this summer, possibly as early as July.

We're also still cleaning up data being transferred to the Portal. This includes eliminating duplicate records. For example, one customer appears in the current database more than two dozen times.

Learn more about the Portal

Visit the project webpage, <u>www.Lni.wa.gov/CMP</u>. It's the place to go for further information, including training materials as they are developed. <u>Join the Elevator Program's email list</u> for newsletters and other information. If you have questions about the new system, please contact the Elevator Program, at 360-902-6130 or <u>ElevatorSect@Lni.wa.gov</u>.

Gerald Brown