



STATE OF WASHINGTON

DEPARTMENT OF LABOR & INDUSTRIES

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RE: Newsletter 31 (May 2025) – Conveyance Management Portal update

Since launch of the Conveyance Management Portal (CMP, Portal) on March 26, many of you have found the benefits of using the Portal. Here are some usage numbers as of May 1:

- 1,493 permits reviewed
- 2,007 payments made
- 727 annual operating certificates renewed online

We expect to make a report on the project at the [Elevator Safety Advisory Committee \(ESAC\) will meet May 20](#), starting at 9 a.m. (Stakeholder meeting begins at 8 a.m.). We plan a short presentation on the project's completion, and some time to respond to questions.

Keep in mind these two links when dealing with the Portal:

- CMPTraining@Lni.wa.gov when you have a difficulty getting a task accomplished or see something wrong. It's the quickest way for you to get a response.
- www.Lni.wa.gov/CMP where you can find **user guides, videos**, and other **training materials** for any work you're doing in the Portal.

And remember to scroll down when signing into the Portal. When using the **My L&I Sign In** at www.Lni.wa.gov, remember there is a pop-up screen to get to the Portal. Select **Manage Conveyance Permits, Inspections, and Invoices**, which is found when scrolling down to the bottom of the task list.

Many people to thank

This newsletter will be the last regularly published report on the Portal project. Our efforts to launch the CMP go back nearly three years, and we couldn't have reached this landmark without your support.

Throughout the project, we have remained true to the vision we set down at the start: to build trust; focus on you, the customer; collaborate, engage, and listen to customer needs; and manage the scope to keep focus on successful delivery.

Stay tuned – like any new technology we will make changes. Tell others to [join the Elevator Program email list for project news and other updates](#). We will use the email list to let you know about revisions to the Portal, including other customer benefits.

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