



# Enrolling as a group provider

ProviderOne User Guide

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# Enrolling as a group provider

A group provider is an organization of individual providers who offer services. You'll need to add at least one servicing provider to complete the group application.

# PROVIDER ENROLLMENT LINKS

Use this link to start a new group enrollment application:

www.waproviderone.org/ecams/jsp/common/pgNewPrvdrEnrollment.jsp

Use this link to resume an incomplete enrollment application:

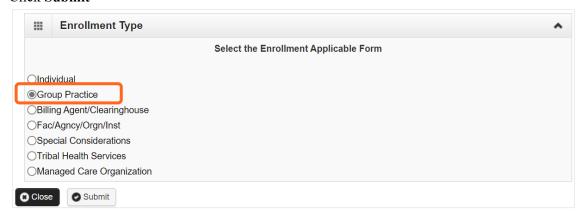
www.waproviderone.org/ecams/jsp/common/pgTrackPrvdrApplctn.jsp

You'll need your application ID and the Federal Employer Identification Number associated with the application to .access it.

# **Step 1: Basic information**

# SELECTING THE ENROLLMENT TYPE

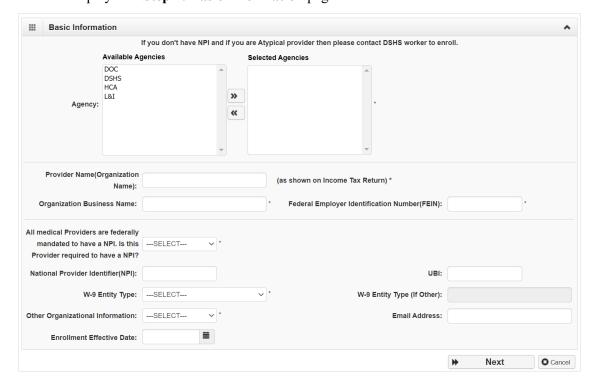
- Select Group Practice
- Click Submit



Note: Fields marked with an asterisk are required.

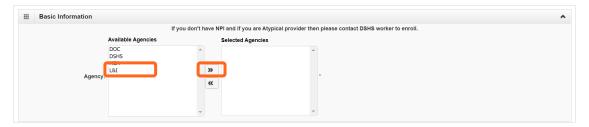
## BASIC INFORMATION

ProviderOne displays the **Step 1: Basic Information** page.



■ In the **Agency** box, click **L&I**, then click the double right arrows.

**Note:** The note at the top of the screen doesn't apply to L&I.

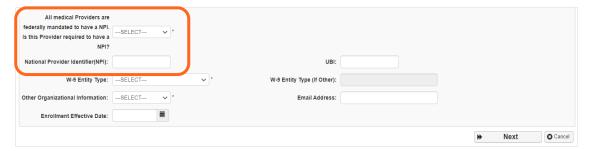


- Select FEIN for the Tax Identifier Type:
  - o In the **Provider Name (Organization Name)** field, enter the legal name that's registered with the Internal Revenue Service (IRS).
  - o In the **Organization Business Name** field, enter the "doing business as" (DBA) name.
  - o Enter your Federal Employer Identification Number (FEIN).

Note: Hyphens are not allowed when entering your Organization Name or DBA Name.



- For the remaining fields:
  - Use the dropdown to indicate if you're federally mandated to have an NPI number.
    - If **Yes**, enter your organization NPI (Type 2).
    - If **No**, a generic NPI will automatically generate.



**Note:** If you're unsure, go to **L&I's website** to learn more:

- O Don't enter a UBI or enrollment effective date. L&I does not utilize the information in those fields
- o Enter the **Email Address** for your credentialing contact. This email is who L&I will contact for any issues with credentialing.
- Click Next to see your Application ID.

## APPLICATION ID

The Application ID will be sent to the email address you provided. Keep your Application ID available.

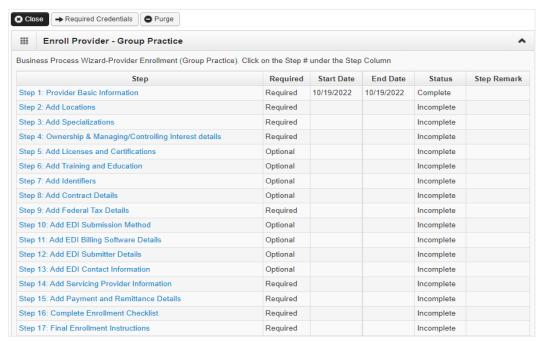


#### You'll need the ID to:

- Continue your application (if you exit before submitting).
- Resume or check your application status, you will need your application ID and FEIN submitted on your application.
- Update or add additional information, if requested.

# BUSINESS PROCESS WIZARD (BPW)

The Business Process Wizard, or **BPW**, will guide you through the necessary steps to finish your application.



All steps marked **required** must have a **Complete** status before you can submit the application.

Required	Start Date	End Date	Status
Required	06/29/2022	06/29/2022	Complete
Required			Incomplete

# **Step 2: Add locations**

## ADD PROVIDER LOCATION FORM

- The first location you add will be your NPI Base Location where you bill for services: **Location** (physical address of primary location)
- Mailing (the place where you receive mail)
- Pay-To (the place where a paper check and remittance advice is sent)

If you have more than one location, repeat the steps below. Each location will receive its own L&I provider number for billing and may appear in L&I's Find a Doctor (FAD) directory.

## ADD LOCATIONS

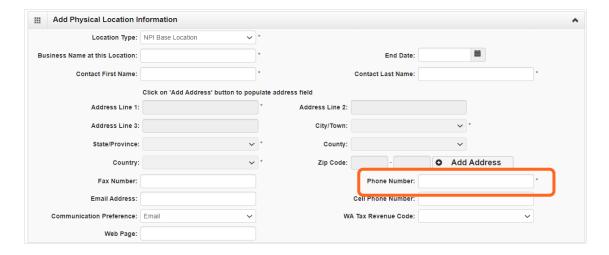
Click Add.



## ADD PHYSICAL LOCATION INFORMATION

- Complete the required fields.
- **Don't enter** a date in the End Date field for any of these addresses. The end date will auto-populate to 12/31/2999.

Important! Include the phone number you want patients to call for each location.



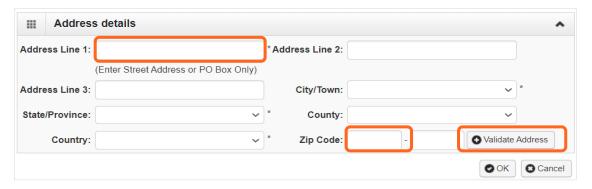
# ADD ADDRESS INFORMATION

To add a Location, Mailing, and Pay-To Address:

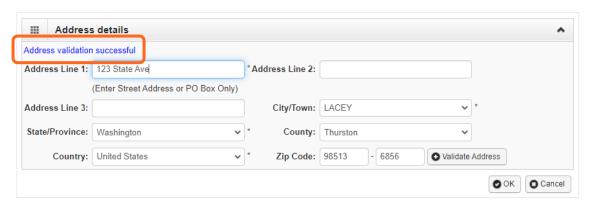
Click Add Address.



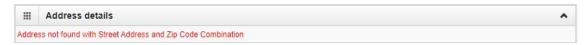
- Complete Address Line 1 and Zip Code fields.
- Click Validate Address.



■ If the address entered is valid, the following message will appear at the top of the page.

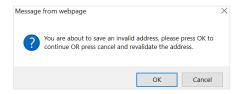


■ If the address entered is not located, the following message will appear at the top of the page.



- Either:
  - o Correct the address and click Validate Address again.

Or, click **OK** to continue. The following pop-up window will be displayed.



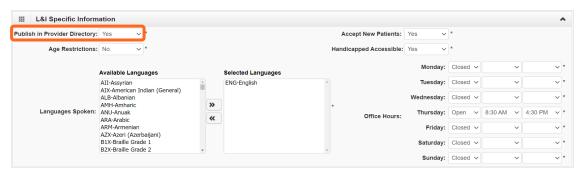
- o Click **OK** to save or **Cancel** to revalidate the address using the steps above.
- Click **OK** and **Close** to return

**Note:** Make sure you can receive mail at the location address. If your address isn't valid, it may delay payment and correspondence.

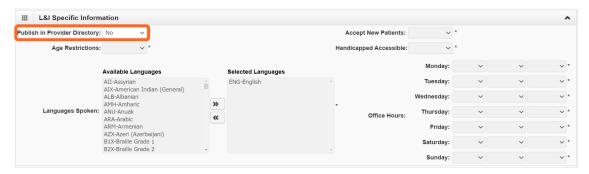
# L&I SPECIFIC INFORMATION

This section allows you to choose if this group location appears in the Find a Doctor directory on www.Lni.wa.gov.

- Select Yes to have this location appear in the "Find a Doctor" directory on L&I's website. The fields in this section are required.
  - o Make the remaining selections:



Selecting No disables the remaining fields in this section.



Click Save when done.

## ADD MAILING ADDRESS INFORMATION

You can list the same address as the physical location or enter a new address.

- Click Same as Location Address to copy the physical location address.
- Or, follow the instructions on the previous pages to Add Address.



# ADD PAY-TO ADDRESS INFORMATION

Follow the mailing address instructions above.

Note: The pay to address you enter here will apply to all additional servicing locations that you add.

- Click **OK** to save or **Cancel** to close without saving.
- Click Close or return to the BPW to add servicing location.

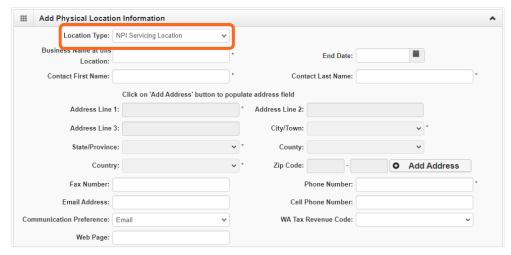
## ADD SERVICING LOCATIONS

If your organization provides services at more than one location, you can add them here. To add a Servicing Location you must provide a Location and Mailing address.

Above the Locations List, click Add.



Repeat steps from Add Physical Location Information section (page 8) and continue through each section.



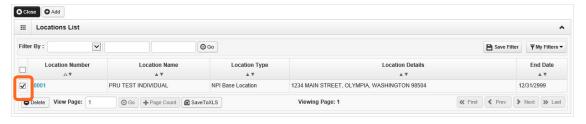
- o The Location Type field will change to NPI Servicing Location (see highlighted below).
- Click **OK** to save or **Cancel** to close without saving.

# DELETE A LOCATION

If you add an incorrect location when completing your application you can use the delete button to remove them.

**Note:** You can only delete a location while the application is in process. Once the application is submitted you will be unable to delete.

• Check the box next to the record you want to delete and click **Delete**.



**Note:** When a location is deleted, all step details associated with that location, including Address, Specialties, and Licenses/Certifications will be deleted. Once your application has been approved, please refer to the Group Modification Guide for changes.

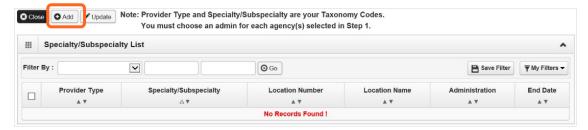
# **Step 3: Add specializations**

Group enrollments are required to have the Group single or multi-specialty taxonomy code (193200000X). Adding this taxonomy will result in a group payee billing account that individual servicing providers will be added to.

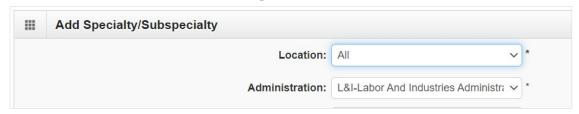
**Important**: Do not add your individual servicing provider taxonomies here.

# ADDING SPECIALIZATIONS

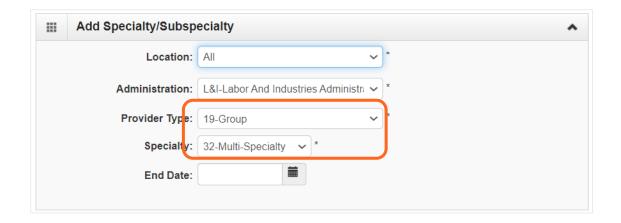
Click Add.



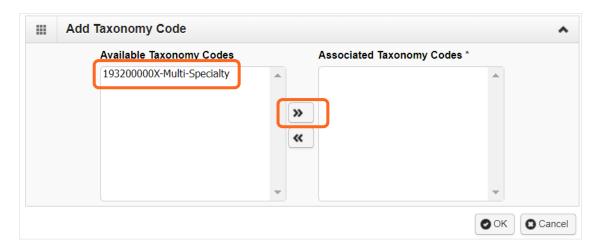
- Select the appropriate location, or All, from the Location drop-down menu.
- Choose **L&I** from the **Administration** drop-down menu.



 Select 19-Group from the Provider Type drop down and 32-Multi-Specialty from the specialty drop down



- Don't enter an **End Date**. ProviderOne will auto-populate to 12/31/2999.
- The Provider Type selection will populate the options for Specialty, which displays the available taxonomy codes.
  - Use the double arrows to move taxonomy code from the **Available Taxonomy Codes** box to the **Associated Taxonomy Codes** box.
  - o Select all applicable taxonomies for each license you have to allow for accurate billing.
  - o You must select the Multi-Specialty Taxonomy Code.
- Click **OK** to save or **Cancel** to close without saving.



## DELETING SPECIALIZATIONS

If you add an incorrect specialty or sub specialty when completing your application you can use the delete button to remove them.

• Check the **box** next to the record you want to delete and click **Delete**.



■ Click Close and go to the next step.

Note: Once your application is submitted you can no longer delete a specialization. See our Group Modification guide for further instructions.

# Step 4: Add ownership details

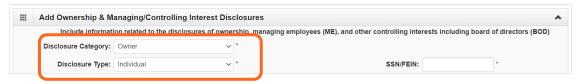
This step is required to create your provider account.

Identifying an individual Owner or Managing Employee is required. An Organizational Owner or Board of Directors may be added, as well. Use one or more of the options below to finish this step.

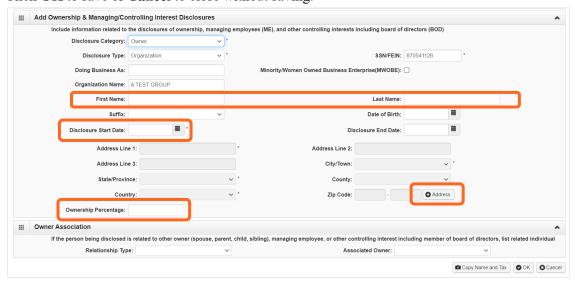
# INDIVIDUAL OWNER

Note: You must add an "Individual Owner" to complete this step.

- Select Disclosure Category Owner or Managing Employee.
- Select **Disclosure Type** Individual.
- Enter the individual's SSN.



- Finish the remaining required fields.
  - Enter the first day of ownership as the **Disclosure Start Date**. Don't enter the **Disclosure End Date**, the end date will auto-populate to 12/31/2999.
  - o Enter an Ownership Percentage.
- Click **OK** to save or **Cancel** to close without saving.

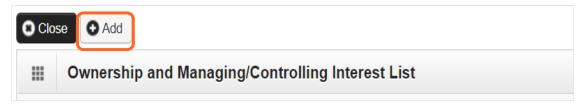


Repeat these steps as needed for additional owners.

## ORGANIZATION OWNER

Note: You're not required to provide an "Organization Owner" to complete this step.

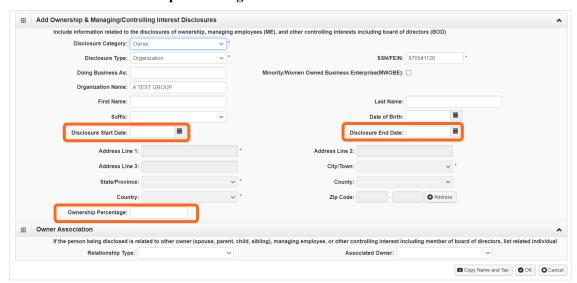
Click Add.



■ To auto-populate data, click Copy Name and Tax at the bottom of the screen.



- Complete the remaining required fields:
  - Enter the first day of ownership from your **Individual Disclosure Type** as the **Disclosure Start Date**. Don't enter the Disclosure End Date, the end date will auto-populate to 12/31/2999.
  - O Click Address and complete the steps.
  - Enter an Ownership Percentage.



■ Click **OK** to save or **Cancel** to close without saving.

# DELETE OWNERSHIP INFORMATION

If you make an error when completing this step you can use the delete button to clear the step and start over. Ownership information can only be deleted prior to the application being submitted.

• Check the box next to the record you want to delete and click **Delete**, and then click **Save** to close.



# Step 5: Add licenses and certifications

This step is not applicable if you have only entered the group taxonomy. However, if you have added other taxonomy such as a Hospital or pharmacy you will be required to complete this step.

Before starting Step 5, click the **Required Credentials** button from the BPW homepage The **Required Credentials** tool will tell you what type of license/certification information you need to provide to complete enrollment.

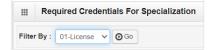
**Tip:** Make note of all requirements. You may use the Required Credentials tool for multiple steps.

# CHECK REQUIRED CREDENTIALS

Click Required Credentials from the BPW home page.



■ To view the License Requirements, use the **Filter By** drop-down to select **01-License** and click **Go**.



■ Required license(s) will be displayed, if required (see highlighted below).



- Make a note of your required license as you'll need it to complete Step 5.
- When finished, click Cancel to close.

## ADD LICENSES/CERTIFICATIONS

Click Add.



- Use the **Location** drop-down to add a license or certification to a specific provider location.
- Select All only if the license pertains to every location.



- Complete the **License/Certification** # and **State** fields. License number must include alpha numeric characters. e.g.: AAA.ES.0000000.
- The **Effective Date** is when the license was first issued.
- In the End Date field, enter the expiration date
- Click OK to save or Cancel to close without saving.

# DELETE LICENSES/CERTIFICATIONS

Licenses and certifications can only be deleted while the application is in process.

■ Check the box next to the record you want to delete and click **Delete**, then click **Close** to exit



# **Steps 6-8 are not applicable to Group Enrollments**

# Step 9: Add federal tax details

Adding federal tax details is required.

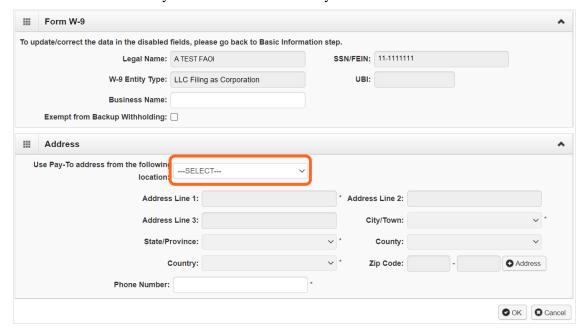
**Note:** The information on this screen <u>must</u> match the W-9 form you'll upload in the last step of the BPW.

# ADD FEDERAL TAX DETAILS

Click the W-9 link.



- Complete the form.
- **Note:** The information on this screen <u>must</u> match the W-9 form you'll upload in the last step of the BPW.
- Use the **Address** drop-down menu to select the base location. The Pay-To address will auto-populate the address fields. The Pay-To address should match your Federal Tax data.



Click **OK** to save or **Cancel** to close without saving.

# **Steps 10-13 Not applicable to L&I**

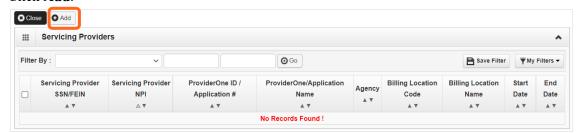
# Step 14: Add servicing provider information

This application type requires you to add at least one servicing provider in this step.

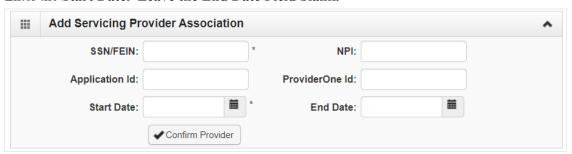
**Note**: To avoid delays in approval of your initial group enrollment, we recommend you only add one servicing only provider and submit your enrollment. Once your application is approved you can add additional servicing providers

# ADD SERVICING PROVIDER INFORMATION

Click Add.

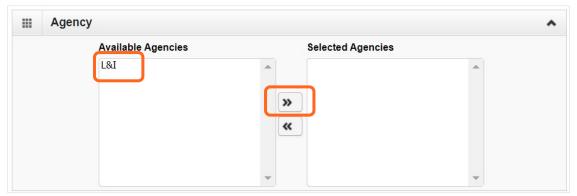


- Enter the SSN/FEIN of the servicing provider, and one of the following: NPI, Application #or ProviderOne ID.
- Enter the Start Date. Leave the End Date Field blank.



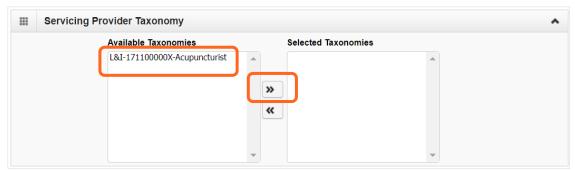
- Click Confirm Provider.
  - o If the provider you are adding has an active L&I ProviderOne domain L&I will be listed in the Available Agencies box.

Click L&I and use the double right arrows to move it to the Selected Agencies box.

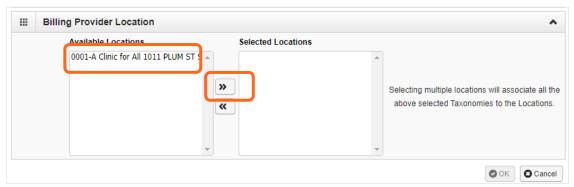


■ In **Available Taxonomies**, select the provider's primary specialty (taxonomy) and use the double right arrow to move it to the **Selected Taxonomies** box.

**Note: Only select the provider's primary taxonomy**. Any additional taxonomy you add will result in multiple billing accounts for the provider.



Click the Available Locations and use the double right arrows to move it to the Selected Locations box. More than one may be selected. Note: Only select locations where the provider will be providing services to injured workers. They will be issued a unique billing account for each location.

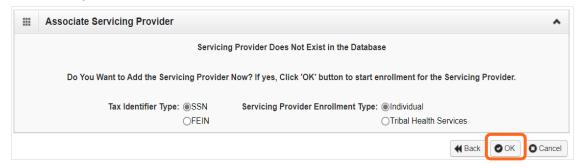


- Click **OK** to save or **Cancel** to close without saving.
- Ignore the Social Service Servicing Only Provider List. L&I doesn't use this.

## PROVIDER DOESN'T EXIST IN DATABASE

If the provider doesn't exist in the database after searching with the SSN/FEIN and NPI, you'll be prompted to add the servicing provider. See the **Enrollment guide for individual servicing providers** for more information.

Click OK to start the enrollment process, Back to return to the previous page, or Cancel to return to the Servicing Provider List.



**Note:** If a new enrollment is started, copy the Application ID for the servicing provider. See our **Servicing Provider Guide** for step by step instructions. You'll need that ID to:

- Resume the servicing provider application (if you exit before submitting).
- Check application status.
- Update or add additional information, if requested.

#### DELETE SERVICING PROVIDERS

**During the application process**, if you add a provider incorrectly and need to remove them follow the instructions below. Note: Once the application is submitted you will not be able to delete them.

- Check the box next to the record you want to delete and click **Delete**.
  - o This will delete the association between the servicing provider and your group, but does not delete their record from ProviderOne.
- Click Close.



# Step 15: Add payment and remittance details

Payment information applies to all locations.

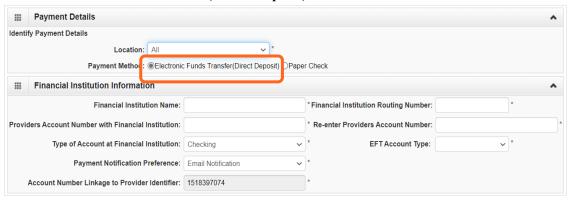
## ADDING PAYMENT AND REMITTANCE DETAILS

Click Add.



# ELECTRONIC FUNDS TRANSFER (DIRECT DEPOSIT)

Click Electronic Funds Transfer (Direct Deposit).



- Enter the required information for Electronic Funds Transfer (direct deposit), the fastest payment method. No other forms are required.
- The **Payment Notification Preference** default is **Email Notification**. This requires an email entry in Step 2: Locations.
  - o If the error message below appears, you didn't provide an email in Step 2.



Note: If you don't want to provide an email, change the Payment Notification Preference to Letter Notification.

Click Close to close the error message.

- O Click Cancel to go back to the BPW and complete Step 2 to continue with EFT enrollment.
- The bank will verify your data in approximately 7-10 days.
- When verified, there will be a status of Successful. If not verified, there will be a status Failed and payments will continue by paper check.

# PAPER CHECK

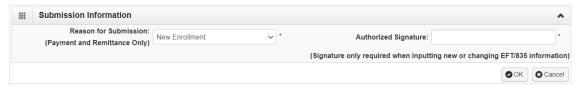
Click Paper Check. The check (warrant) will be mailed to the Pay-To address.



## ELECTRONIC REMITTANCE ADVICE

At this time L&I does not utilize ProviderOne to establish electronic billing and remittance. To set up electronic billing visit L&I's Provider Express Billing content on our public website for instructions.

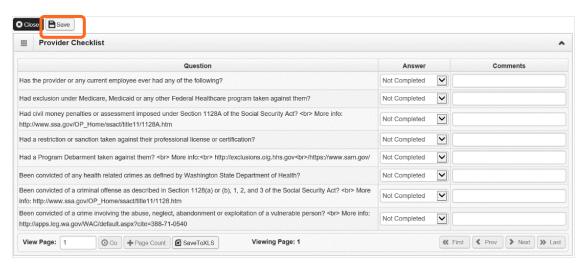
• Use the drop-down menu to select **New Enrollment** and enter the name of the person authorized to provide the payment choice.



■ Click **OK** to save or **Cancel** to close without saving.

# Step 16: Complete enrollment checklist

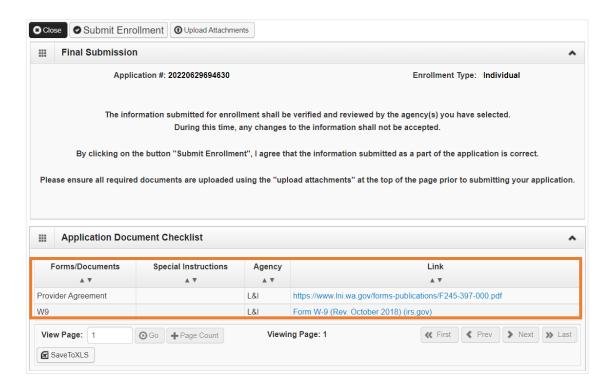
- No or Yes is required for each question. Any "Yes" answer must have comments.
- Click Save, then Close.



# **Step 17: Final enrollment instructions**

**Important!** Use the links in the Application Document Checklist to complete and upload the required forms. L&I cannot approve your application if you fail to upload the required documents.

Note: L&I does accept electronic signatures on all of the required documents.



## UPLOAD INFORMATION

Group applications require a signed L&I Provider Agreement and IRS Form W-9 uploaded to be considered complete

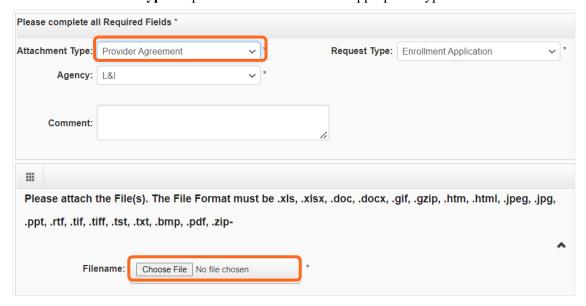
Click Upload Attachments.



Click Add Attachments.

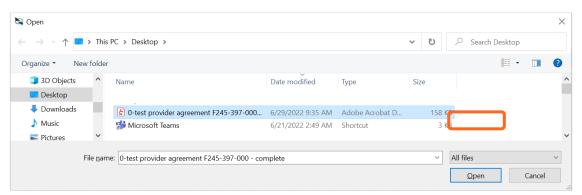


■ Use the **Attachment Type** drop-down menu to select the appropriate type.



- Click Choose File.
- Select your saved document and click Open, or the equivalent for your system.

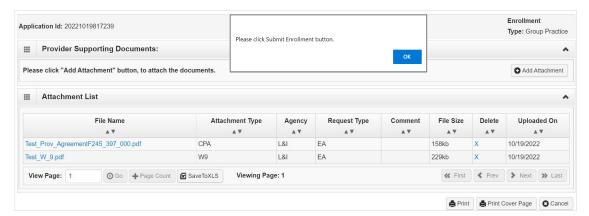
**Note:** Do not include any special characters, dashes or periods in your document name or your upload may fail.



- The name of the file will appear next to the **Choose File** button. Click **OK**.
- The document is now uploaded and will display in the **Attachment List**. If the wrong document is selected, click the blue X in the delete column.

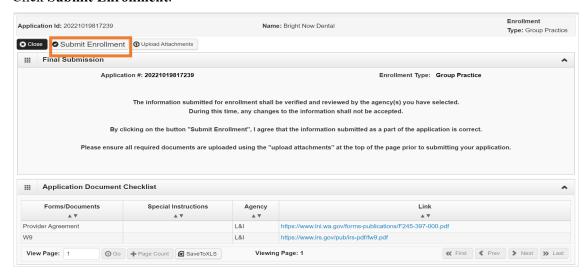


■ After uploading required attachments, click Cancel. A pop-up will appear (see below). Click **OK** to return.



# SUBMITTING THE ENROLLMENT APPLICATION

Click Submit Enrollment.



- Click Close.
- Task Complete.