

Physical Medicine Best Practices
Stakeholder Workgroup Meeting
October 20, 2023

L&I Attendees: Sarah Martin, Morgan Young, RYanne Karnes, Susan Reynolds-Sherman, Kristine Ostler, Lisa Bowling, Rose Jones

Stakeholder Members: Bob Hctor, Teri Jo Lientz, Lori Stephens, Lynda White, Josh Cobbley, Lee Caton

Public Members: David Kirk, Danny Beeman, Jill Floberg, Rozzani Senanayake

H.I.E. Transaction Implementation Update:

- Draft PMPR implementation guide is being completed. L&I is working with OneHealthPort partner on the transaction followed by testing.

Work Rehabilitation Program Outreach:

- The group discussed the recent Town Hall webinars and feedback received about the WRP implementation. It was also shared what recent outreach has been provided and planned for external groups.

Upcoming VRC Town Hall content ideas shared:

- Providing the therapy clinic with the Job Analysis (JA) or Job Description (JD) timely as they experience delays in both State Fund and Self Insured covered cases.

Other comments:

- In order for the individual to qualify for a work rehabilitation program, a JA/JD is required. Further clarified that a generic JA will not qualify.
- The JA/JD may already be in the claim file.
- It would be helpful to have a resource to guide clinics in steps for getting a JA/JD.
- Clinics schedule appointments in advance so having accurate timelines are preferred.
- L&I does allow OTs and PTs to create a job description but in order for it to meet JA requirements, it needs to be signed off by a VRC. There is a procedure code available. We expect this may be a rare situation and would want to make sure the JD was identified only for use for work rehab purposes.
- Members invited to share information about situations where they have experienced delays in getting a JA.

Documentation:

- The team discussed the templates and form for possible edits:
 - Initial Evaluation template
 - Work Progress Report template
 - Capacity Summary:
 - The document type in the claim file will be changed to MED.
 - Care Conference Form

- Common Abbreviations

Applications Update:

- L&I will have the list of approved Work Rehabilitation clinics on the website like we do now for Work Hardening.
- Workers Comp 101 and quiz is officially posted on the L&I website.
- Does the clinic need to let you know when someone left your clinic and went to a new one? Yes you can call or send to the Therapy Services email address. We will work on a formal procedure for this.

Authorization and Progress:

Updated UR questionnaire was shared with members along with input. Members supported having a resource to guide this process.