

Advisory Committee on Healthcare Innovation & Evaluation (ACHIEV)

Meeting Minutes for January 28, 2021

Members Present

Ron Wilcox, DC (Chair)
Mike Dowling, DC
John Meier
David Folweiler, DC
Stephen Thielke, MD (Vice-chair)
Andrew Friedman, MD
Kirk Harmon, MD
Lee Thomas
Louis Lim, MD

Members Not Present

Malcolm Butler, MD
Joe Kendo
Lisa Vivian
Neil Hartman

Members of the Public

Nicole Bennett, CHI
Tricia Daniel, WSIA
Taylor Ishikawa
Janice LeGros, COHE
Chay Piger, COHE
Terri Smith-Weller, UW
Maria Dakan, Valley Med
Jamie Hodge, COHE
Heidi Moser, COHE
Rachel Kaufman, COHE
Marti Bradley, COHE
Regine Neiders, Pacific Rehab
Bobbi Meins, Pacific Rehab
Gregory Carter
Debbie Cherry, UW

L&I Staff Present

Gary Franklin
Karen Jost
Jeana Weekley
Kelly Miller
Suzyn Daniel
Lyn McClendon
Vickie Kennedy
Kim Wallace
Nancy Vandermark
Ryan Guppy
Jennifer Rodriguez
Morgan Wear
Jason Fodeman
Marc Hobbs
Morgan Young
Aaron Hoffman
Sarah Holm
Cheri Ward
Jennine Griffo
Zach Gray
Diana Drylie
Emily Stinson
James Simonowski
Jessica Gomez
Katie Mangino
Megan Lemon
Rob Darin
Uriel Iniguez

Welcome

ACHIEv Chair Ron Wilcox called the meeting to order. The minutes from the October 22, 2020 quarterly meeting were accepted without changes.

Insurance Services Dashboard – Vickie Kennedy and Ryan Guppy

Vickie Kennedy and Ryan Guppy shared highlights from the Insurance Services Dashboard. Overall, outcomes of first vocational referrals remain strong despite the impacts of COVID-19 and system changes. They also reported that the share of claims initiated by a COHE is up to 60%.

COVID-19 Update – Vickie Kennedy

Vickie Kennedy informed the committee that as of the date of the meeting, the department had received 6566 COVID claims, 4600 of which were covered by State Fund and 2000 of which were self-insurance claims. 4571 COVID claims have already been allowed, some open but most closed. Around 9% of all COVID claims have been rejected; this is a slightly lower rejection rate than occurs for non-COVID claims.

ProviderOne – Jennine Griffo

Jennine Griffo shared updates about the ProviderOne rollout. A new project schedule for ProviderOne was set in November 2020 and a full management team has been formed. The staggered rollout will likely begin in the fall or winter of 2021.

Jennine also shared that almost 50% of providers already use ProviderOne.

ACHIEv Charter Changes – Kim Wallace

Kim Wallace reminded the committee of the changes to the ACHIEv charter that were voted on at the October 2020 quarterly meeting. She also shared that the updated charter is nearly ready for signatures from Vickie Kennedy and ACHIEv Chair Ron Wilcox.

Legislative Update – Vickie Kennedy

Vickie Kennedy presented overviews of the following bills:

- SB 5115 – has to do with labor standards regulations during a health emergency; includes emergency employer sick leave and presumptive workers compensation coverage for essential workers
- SB 5190 – provides presumptive workers compensation coverage for health care workers
- SB 5102 – would address some of the issues addressed in L&I’s report to the legislature about IMEs

Vickie Kennedy also shared that part of the governor’s budget proposal includes the requirement that state employees be furloughed one day per month but that this could change if state revenue improves.

COHE Panel Discussion – Morgan Wear, Rachel Kaufman, Janice LeGros, Debbie Cherry, Taylor Ishikawa, Louis Lim, Maria Dakan, Nichole Bennett, Jamie Hodge, Heidi Moser, Chay Piger, Gregory Carter, and Marti Bradley

Representatives from the Kaiser Permanente Washington, Harborview, Valley Medicine, CHI Franciscan, Eastern Washington Community, and Everett Clinic COHEs responded to the following questions:

- How has the pandemic affected operations?
- What issues do you anticipate will persist after the pandemic?
- Which operational changes made during the pandemic do you think will stick around?
- What opportunities for development will occur in the coming years?

Provider Recognition Program – Jeana Weekley

Jeana Weekley provided an update on the Provider Recognition Program (formerly Top Tier) pilot, including its criteria and process for selecting providers to participate and its projected launch date in fall 2021.

Catastrophic Care Pilot – Kim Wallace

Kim Wallace provided an overview of catastrophic claims and the Catastrophic Care Pilot Project. She shared project goals, strategies, and results. One especially noteworthy accomplishment was that all catastrophically injured workers received specialized nurse case management services in 2020. Also, L&I had no reduction in services for these workers due to the COVID-19 pandemic. L&I currently has an open

procurement for new catastrophic nurse case management vendors/contracts and expects new contracts to be in place by April 1, 2021.

Community Relations and Creating Healthcare Equity – Uriel Iniguez, James Simonowski, and Jessica Gomez

Uriel Iniguez provided an overview of the mission, goals, key programs, and community outreach strategies of the Community Relations Office. He also shared the details of how the Outreach Team has shared vital COVID-19 information with workers, translated COVID-related documents, and participated in mask distribution and mobile testing sites.

James Simonowski and Jessica Gomez presented on the importance of improving access for workers with limited English proficiency and how L&I has committed to improving access. Part of this plan includes hiring an additional Provider Navigator to assist providers and promote understanding of L&I processes. The ultimate goal is to improve access for workers with limited English proficiency.

Planning for April 2021 – Ron Wilcox

Ron Wilcox presented potential agenda items for the April 2021 ACHIEv quarterly meeting. These included:

- Legislative update
- COVID-19 update
- Catastrophic Nurse Case Management update
- Telehealth policies

Meeting adjourned at 12 PM.